

Содержание

Введение	3
PART I. Hospitality Industry	6
SECTION I. Catering Food And Beverage	12
UNIT 1. Food	12
UNIT 2. Drinks	18
UNIT 3. Cooking	25
UNIT 4. Cuisines	32
UNIT 5. Eating out	37
UNIT 6. Meals	44
REVISION EXERCISES	50
SUPPLEMENTARY READING	58
SECTION II. Travel Accommodation	72
UNIT 1. Accommodation	72
UNIT 2. Accommodation by Type	77
UNIT 3. Apartments & Self Catering Accommodation	82
UNIT 4. Classification of Hotels	87
UNIT 5. Types of Rooms	93
UNIT 6. Grand Hotels	98
UNIT 7. Boutique hotels	103
UNIT 8. Resort Hotels	108
UNIT 9. Bed and breakfast	113
UNIT 10. Youth Hostels and Budget Accommodation	117
UNIT 11. Convention hotels	122
UNIT 12. Hotel Chains	126
UNIT 13. Booking Accommodation	132
UNIT 14. Working in a hotel	137
REVISION EXERCISES	144
SUPPLEMENTARY READING	156

SECTION III. Modes of transportation	160
UNIT 1. Travelling by train	161
UNIT 2. Travelling by air	171
UNIT 3. Lost Airline Baggage	180
UNIT 4. Water Travel Cruising	188
UNIT 5. Coach travel	196
UNIT 6. Renting a Car	201
UNIT 7. Recreation Vehicle (RV) Segment. A Camper (or Caravan)	212
UNIT 8. Getting about the Town	217
UNIT 9. Alternative travelling	226
REVISION EXERCISES	232
SUPPLEMENTARY READING	239
 PART II. Health Information for Travellers	247
UNIT 1. Planning for Healthy Travel	247
UNIT 2. What is flu?	255
UNIT 3. MRSA	263
 PART III. Letter Writing	271
UNIT 1. Letter Layout, the Date, Opening/Closing a Letter, Subject Headings	271
UNIT 2. Parts of Letters, beginning and ending	279
UNIT 3. Referring, giving good / bad news saying what you can and cannot do, giving reasons	285
UNIT 4. Requesting action, apologizing, requesting information	290
UNIT 5. Making a mild complaint, making a point, warning, making a strong complaint	292
UNIT 6. Personal business letters	295